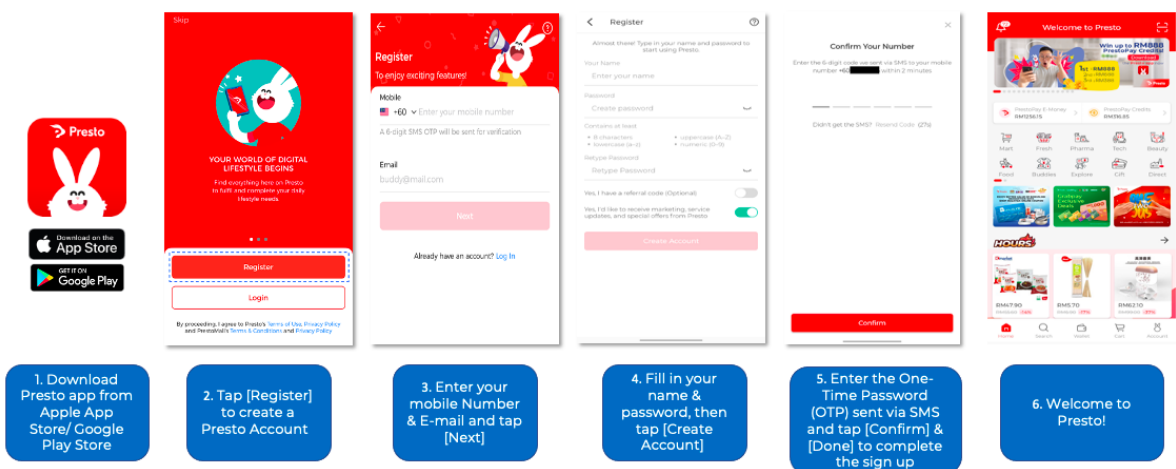


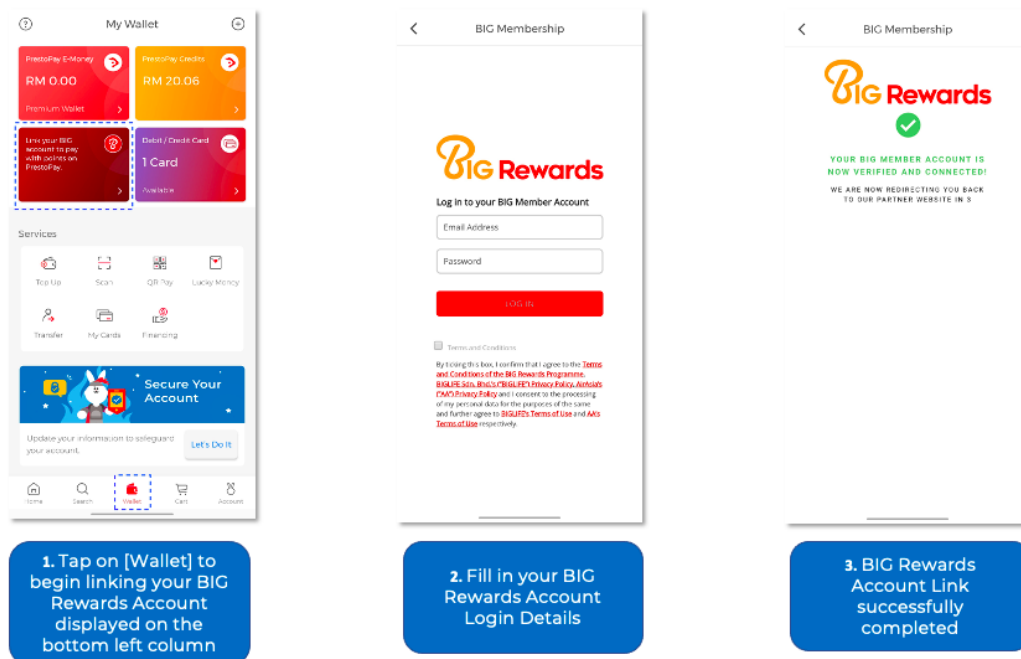
FAQ: Earn 10X BIG Points Campaign

1. What is this Campaign about?
BIG members are able to earn 10 BIG Points for every RM1 spend on Presto's Services ("Eligible Rewards"). In addition, there will be 10 monthly lucky winners selected randomly to receive 1,000 BIG Points each month during the Campaign period.
2. I am a new user and I do not have a Presto Account.

Presto Account Creation Flow



3. How do I link my BIG Rewards account to Presto?
Presto BIG Rewards Account Link



4. What is the duration of the Campaign?
The campaign will run from 1st August 2021 – 30th September 2021.
5. What Presto's Services are qualified for the Eligible Rewards?
PrestoMall, Presto Direct, Presto Food (EASI), and Presto Power
6. When will I receive my BIG Points from this Campaign?
BIG Points will be credited into the BIG Rewards's account within 30 days on the following month for Eligible Rewards in current month
7. Is there a minimum spending required?
An accumulated monthly minimum spending of RM 1 is required for the Eligible Rewards
8. How will the lucky draw winners be informed?
The current month lucky draw winners will be announced in the subsequent month on our social media platforms (Facebook) and will also be informed via email.
9. How many BIG Points will be issued to the lucky draw winner?
1,000 BIG Points will be issued to each lucky draw winner